## Road Job Manager / Supervisor Training

#### **ROAD JOB PAPERWORK PROCEDURES**

- As the supervisor of the road job you are responsible to ensure that all required paperwork is filled in properly, accurately, and turned in a timely manner.
- This training is to aid you in the filling out of NAAS paperwork on the typical road job.
- This training aide does not override the NAAS Quality Control Manual.
- The samples throughout this section are filled out to represent a completed job and a full paperwork package.
- The format of these forms will change on occasion; however, the basic contents will always remain the same.
- It is highly recommended that you keep a copy of all completed paperwork for your personal records and that each employee keeps a copy of his expense reports.

## CUSTOMER SERVICE REQUEST INFORMATION FORM

- This form is filled in by the office and will be given to the crew supervisor with as much information as possible; if we cannot deliver a copy of the form to the crew supervisor then we will give you all the pertinent information over the phone.
   The work order number is specific to the aircraft, customer, and dates of work. A
- The work order number is specific to the aircraft, customer, and dates of work. A different work order number will be assigned to each aircraft thru the NAAS office.
- NOTE: The new NAAS work order number is made up of several key identifiers.
  - The first digit identifies the company
  - The next 2 digits identify the year issued
  - The following 1 to 2 digits identify the program the work order is assigned to.
  - The following letter identifies the work order type
  - The last numbers will be the sequential numbering for the year
  - For Example- Work order number 1082R385
    - 1 = NAAS
    - o8 = Year 2008
    - 2 = Road USA Program
    - R = Road Type Work Order
    - 385 = is the 385<sup>th</sup> work order issued company wide for the year.
- See example of the Service Request Form:

	NO	RIH AMERICAN AIRCH	AFT SERVICES, INC.				
CUSTOMER SERVICE REQUEST INFORMATION							
Date 3-12-ਹ੫ Purchase Order No.	. 204321		ne 16:00 ork Order No. 240268				
Customer Name	Texas	Airline					
Aircraft Type	-10	Aircra	oft No. N254TA				
Aircraft Location	SFW						
Contact Name	ohne House	ston	Phone 214-3816				
On Site Person	Milt do		Phone _ 800 - 34//				
Discrepancy Fuel	leak for	on At wing root	Log Book Page #N/A	\			
Special Instructions _							
Start Date 3-15-0	14	8:00 Am Retu	rn To Service Date 3-16	04 22:00			
Is there a 125 CFM S							
Can customer supply	sealant?		_Acetone?				
			4 9707055-124 11 Green				
Name Todd	Flight for	Airline Americana FIt# 3816 Conf.# 3864284	_From/ToAXI _Departs Date/Time <u>3-14/0</u> _Arrives <i>/8.00</i>	4 1 16.21			
Name		Airline Flt# Conf.#	From/To/ _Departs Date/Time _Arrives	/ _ Paid Y/N			
Name		Airline Flt# Conf.#	_From/To/ _Departs Date/Time _Arrives	/ _ Paid Y/N			
(214)300-7000 H	lotel	Name Red Roof Reserved for BBrees	Location/AddressA	rport North Direct Bill Y/N			
С	Car	Company Avis	Reserved for T. Hope	Conf. # <u>ZXB42</u>			
Notes: B. Green arrange a.r	dsiving port asc	from S.A. Comit	ad customer on c	arrival to			

### WORK SITE VERIFICATION REPORT

- MUST be used on every ROAD Job
- The work site verification report must be filled out by the supervisor of the job for every work order and aircraft. This form is required by the FAA to ensure that there was proper maintenance data for the work done and adequate work space.
- Always ensure that the form is filled in completely, including the operator status. You should review the Quality Control Manual Section 2, Page 22, Chapter 2.20 for further detailed information.
- See example.

#### NORTH AMERICAN AIRCRAFT SERVICES, INC. Repair Station NS8R594J

#### WORK SITE VERIFICATION REPORT - NAAS QC-035

INSTRUCTIONS: This form is to be completed prior to starting any aircraft maintenance. When completed, attached this form to the Line Maintenance Service Order NAAS LM-001A or Work Order form NAAS QC-009A1 if used.

This form will be generated whenever a customer has requested work to be performed at a location other than the repair station or for Line Maintenance when a contractual agreement has not been accomplished. Only NAAS Inspectors, Inspector Designee, Supervisors or Managers shall complete this form.

iorm.	
Customer: CXAS AITINE Work Order No	umber <u>34068</u> Date Requested 3-13-04
Location: NFW, TX	
Aircraft Type Douglas Aircraft Mo	del 0(-10-30 Reg No. 1/2541A
Customer Operating Under (Select the appropriate	box)
FAR Part 121 FAR Part 125 FAR Part 13	5 🗆 FAR Part 129 🗀 FAR Part 91 🗀
VERIFICATION OF ADEQUATE HOUSING, FACILITIES AND WORK SPACE FOR TYPE OF WORK TO BE PERFORMED.	CURRENT AIRCRAFT TECHNICAL DATA AVAILABLE FOR THE TYPE OF WORK TO BE PERFORMED.
Authorized Representative of the Aircraft Operator or Maintenance Facility:	Authorized Representative of the Aircraft Operator or Maintenance Facility:
Print Name: Bob Hill	Customer Forms Used NAAS Forms Used
Fille: Manager	Print Name: Bob Hill
Signature: BOS Hull	Title: Manager
Date: 3, 15.0 \$	Signature: Bol Hill
Phone Number: 800 3411	Date: 3-15-04
Authorized NAAS Representative	Phone Number: 80 3411
Print Name_Todd Hope	Authorized NAAS Representative
ignature: Toda HDL	Print Name: 138d Hope
Date: 3 504	Signature: July Bype
dequate housing, facilities and work space must be	Date: 3/504
vailable to properly perform the work in accordance with AA Regulations. Adequate housing and facility equirements include Ramp Space with grounding points r Hanger adequate to house areas of aircraft to be	Part 121 and 135 operators shall supply appropriate data for maintenance on their aircraft. Maintenance data provided by Part 91 and 125 operators shall be verified as current prior to any maintenance being
vorked.	performed

## NAAS WORK ORDER FORM & CONTINUATION FORM

- MUST be used on every ROAD Job
- NAAS Work Order Form- QC-009A1; Located in the Quality Control Manual Section 2 Page 10 Chapter 2.9
- NAAS Continuation Form- QCoogA2; Located in the Quality Control Manual Section 2 Page 12 Chapter 2.11
- Our *Work Order Form* is used as documentation of all work accomplished. For reasons of maintenance tracking and proper documentation, all work cards issued from 3<sup>rd</sup> party maintenance facility or customer must be documented by Customer job card number, i.e. routine, non-routine, service bulletin, engineering order or log page #. The *special inspection and continuation form* is used if you need more space for multiple discrepancies and to continue documentation for that work order. If no work cards are issued then you will need to number each discrepancy sequentially, the act of numbering these items in sequence assigns a task ID to each discrepancy.
- Under Discrepancy Column note the following:
  - Job number
  - Brief description of item with wing stations.
- Note: Accomplish this for all routine, non-routine, and other data such as S.B.'s, E.A.'s, or E.O.'s.
- Under Correction Column note the following:
  - Complete corrective action with M/M ref.'s
  - Mech. sign off and NAAS insp. buy-off. Be sure to use employee number, which is last four of your social security number. All sign-offs must be dated. Stamp and sign at lower end of sign-off.
- All panels or components removed to facilitate repair must be documented both in Discrepancy Column and Correction Column. Use your M/M references for removal and installation. If customer inspection department complies with the OK to install and installation complete, note this on Correction column.
- EXAMPLE:
  - Discrepancy: Removed panel 505A
  - Correction: Installed per M/M 57-30-0 following customer inspection
- Identify all panels removed and installed in their prospective column with PNL #'s. (Note: Exception made for internal parts removed on heavy programs.)
- For all component or part changes you must note P/N off, S/N off, P/N on and S/N on.
- Refer to attached work order form for example of proper documentation.

## CUSTOMER TO SIGN & RECEIVE A COPY OF THESE FORMS

Work Order Form			
Customer: Texas A.T. K.P.O. No.: 804321A	NORTH AMERICAN AIRCRAFT 11502 Jones Maltsberger	30c	S, INC
Location: A.C Reg. No.: 254	San Antonio, TX 78216		AAS
W/O. No.: 24 02 63 A/C Type: DC-10	Phone (210) 805-0049 Fax (210) 805-0563  FAA REPAIR STATION NO. NS8R594J	Page	of 3
No I program i vovi			
NO. DISCREPANCY	CORRECTIVE ACTION	MECH	INSP
1.) Fuel leak at rightwing roof lower	1.) Deseated and reseated lower		
rear spar. log page 319	rear spar seam at WBL 120	_	
	JAW DC10 MM 28-10-1	Baner-	(NAAS) QC 52
2) Kemored right wing panel 260 to F.O.M	2) Closed panel 260 on right		
0 0 1	wing after customer ox to close	_	
	JAW DC10 mm 2800-00	Baban	(NAAS)
3) Perform positive and negative pressure	3) Performed positive and	/	_
checks as required to locate leak	Megative pressure checks	550	-
L	IAW DC-10 STM 57-30-2	BB201-	( Sec ) a
4) Isolated #2 tank for negative pressure	e 4) Unplugged and reconnected	_	There
Checks	Went lines JAW mm 28-10-3	Blane-	(30) 2
Final Check Cavity Drains Inspected: Remove Equip: Unplug V	Vent— SOAK CHECK 8hr integral. 12hrs bl	ladder: NA	
Customer Acceptance: PAL AND	A4P kast	3-	16-04
Customer agrees to indemnify and hold harmless NAAS (vendor) and its officers, em	aployees and agents from and against all claims, liabilities, damage	s, losses and j	udgments and
expenses, by reason of loss or damage to property expressly including customer proper negligence of NAAS. Once the aircraft or components which are the subject of this work	ty described herein, except for such injury, death loss or damage while scope are returned to the customer. NAAS's sale responsibility shall	iich may be att	ributed to the
aircraft components or the re-performing of any services which shall have not been per-	formed in a workmanship manner. Re-performing of services and/or	replacement o	f components
subjected to such faulty workmanship shall be accomplished under NAAS standard war	ranty provisions. NAAS shall under no circumstances be responsible	e to customer of	or to any third
party for consequential cost other than those addresses in NAAS's provisional warranty NAAS for repair, storage or sales, from fire, theft, weather, natural disasters or other	y. NAAS assumes no responsibility for loss or damage or contents a caused beyond NAAS's reasonable control. However, NAAS and of	and component	s placed with
acknowledges that if there is a preexisting Aircraft Repair Services Agreement betweer revise or be incorporated into any such preexisting Aircraft Repair Services Agreement b	n the parties, then all the above provisions shall not be applicable at	all or be deem	ned to amend,
Requested By: Sol Kill	1.10 10 (	16.04	
Name NAAS QC-009A1	Title	Date	
Rev. 2 10/06			

Customer: TEXAS ATTIME P.O. No.: 804321A Location: DFW

A.C Reg. No.: 2547 A

A/C Type: \_\_\_\_\_DC 10 W/O. No.: <u>240268</u>

NORTH AMERICAN AIRCRAFT SERVCIES, INC

11502 Jones Maltsberger San Antonio, TX 78216 Phone (210) 805-0049 Fax (210) 805-0563

Page 2 of 3

#### FAA REPAIR STATION NO. NS8R594J

		FAA REPAIR STATION NO. NS6RS943		
NO.	DISCREPANCY	CORRECTIVE ACTION	MECH	INSP
5.)	benoused feel scoronge Olymbina of	5.) ok to install ( ) installed		
	hemored feel scaringe plumbing of Wbl 118 and rear spar to FOM #2 right feel compensator probe imposed to page 38	Plumbing IAN DC10 MM 28-20-1	B&Spec 6412	(NAS) 3/15
6.	#2 right fuel compensator probe	6) Removed #2 fuel comp probe	_	_
	inos 3 log page 38	P/M 281011-1 3/M 069 and replaced	_	
	1 0 10	with serviceable post pin 28011-1		_
		SIM 148 after customer sk to		_
		install JAW DC10 mm 28-40-2		
		and a conditional and about	Baron	(NAS) 3
7)	Leak check required on items # 1+2	7.) Leak check good IAw		<u></u>
	· · · · · · · · · · · · · · · · · · ·	DC-10 mm 28-00-00	BANCOUR	(NAAS) 2 N

Work Order Form			
Customer: Texas Airline	P.O. No.: 804 321A	NORTH AMERICAN AIRCRAFT	SERVCIES, INC
Location: DFW	A.C Reg. No.: 254TA	11502 Jones Maltsberger San Antonio, TX 78216 Phone (210) 805 0040 Feb (210) 805 0562	NAAS
W/O. No.: 340268	A/C Type:	Phone (210) 805-0049 Fax (210) 805-0563  FAA REPAIR STATION NO. NS8R594J	Page 3 of 3
	Name	Title	Date
Customer garges to indomnify and hald be		AC/N_254TA ed above was repaired and egulations of the Federal for return to service with hils of repair are on file at 2 Jones Maltsberger San  3-6-04 Stamp Date	
expenses, by reason of loss or damage to prinegligence of NAAS. Once the aircraft or coaircraft components or the re-performing of subjected to such faulty workmanship shall be party for consequential cost other than those NAAS for repair, storage or sales, from finacknowledges that if there is a preexisting A	operty expressly including customer property description of this work scope any services which shall have not been performed be accomplished under NAAS standard warranty property addresses in NAAS's provisional warranty. NAAS, theft, weather, natural disasters or other caused	•	hich may be attributed to the II be repair or replacement of replacement of components le to customer or to any third and components placed with Customer hereby agrees and tall or be deemed to amend,
Requested By: Sol- New		Adp lead 3	-16-04

Title

Date

NAAS QC-009A1 Rev. 2 10/06 Name

## MAINTENANCE RELEASE STICKER

Will only be used when NAAS is performing the return to service on the aircraft for the work we performed.

 Maintenance Release Sticker- QC-030; Located in the Quality Control Manual Section 2 Page 17 Chapter 2.15

The *Maintenance Release Sticker* is used to indicate final approval & <u>return to</u> <u>service</u> of the work on the aircraft. As per the Repair Station and Quality Control Manuals this should be affixed to the Work Order Form by a designee of the Q.C. Manager prior to returning the aircraft to service. The maintenance release sticker must be <u>signed</u> by a NAAS inspector or designated inspector.

#### Procedure

- When work is finished on the aircraft and the Work Order Form (QC-009A1) is completed, the Q.C. Manager designee (all NAAS inspectors) will audit the records package (Work Order, routines, non-routines, etc.) to determine that all work has been inspected as required for compliance with the inspection system as outlined in the Quality Control Manual and Repair Station Manual.
- When approval has been given to the above audit, the designee will affix a fully completed Maintenance release sticker to the Work Order Form (with out over laying any data). The stamp has been changed to a sticker for clarity and convenience.
- A copy of the Work Order Form with the rest of the paper work package is mailed to the NAAS office for filing. The customer will receive the original.

### MAINTENANCE RELEASE STICKER

- NOTE: Do not place a maintenance release sticker on a work order when our work is not OK'd to return to service.
- For instance: If you remove a component such as the auxiliary tanks to facilitate other maintenance, and do not reinstall it on that trip you would notate it as follows:
  - Discrepancy: remove fwd aux for insp.
  - Corrective action: Removed fwd aux IAW DC-9 mm 28-10-12, to be installed at later date.
- No sticker would be applied in that situation because our work is incomplete and the aircraft is not serviceable.

MAINTENANCE RELEASE

W.O. 254TA

This aircraft, airframe or appliance identified above was repaired and inspected in accordance with current Regulations of the Federal Aviation Administration and is approved for return to service with respect to work performed. Pertinent details of repair are on file at North American Aircraft Service, 11502 Jones Maltsberger San Antonio Texas 78216 CRS NS8R594J

NAAS QC-030 Rev 10-14-02

Authorized Inspector

## AIRCRAFT TIME LOG

- MUST be used on every ROAD Job
- The time log is used to track all hours expended on each aircraft and for employee payroll on road jobs.
- Fill in this form on a daily basis to log hours to at the aircraft and each employee. You should enter time IN and time OUT using military time.
- The time log will be sent with travel time cards each Monday to San Antonio for payroll entry. Retain all original copies of time logs and send to San Antonio upon job completion with all other paperwork.
- IN and OUT times should reflect actual hours at job site. Total hours should be calculated minus lunch and entered in the proper column.
- Time logs for T&M jobs should be signed by customer under customer acceptance.
- CUSTOMER TO SIGN AND RECEIVE A COPY OF THIS FORM ON ALL TIME & MATERIAL JOBS.
- On flat rate jobs the customer will not sign or receive a copy. When in doubt contact the office for guidance.

#### NORTH AMERICAN AIRCRAFT SERVICES, INC.

11502 JONES VIALTSBERGER

#### AURCRAFT TIME LOG

SAN ANTONIO, TENAS, 78216

(210) 808-4049 FAX 805 0563 FAA REPAIR STATION NO. 8 S8 R 5 9 4 J

CHARGE TEACH					
B. Green T. Hope B. Green	 1760 E _	4 1/2	SE TO	7 / 2 / 2 / 2 / 2 / 2 / 2 / 2 / 2 / 2 /	Z
COMMUNIC <u>(18</u> 25) A COMMUNIC <u>(18</u> 25) A COMPNER ADDITIONS	 1/4 1/2 lo L	<u>/                                    </u>	<u>42</u>	<u></u>  	· ·

#### TIME ACCOUNT CARD

- "Also known as a Travel Time card"
- Must be used on all jobs when Travel Time is incurred
- The time account card is used for recording travel time to and from the jobs. NAAS bills the customer based off of those hours and also pays the employee their travel time from these cards.
- Travel time for flying to the location is calculated by total flight time plus one hour before and one hour after the flight ends. If you are driving then it based off of a reasonable drive time.
- You do not have to list a start or finish time on this form; only the total number of hours.
- One time account card is used for each employee per week per work order when required.
- For easier understanding of the travel days please write in the date of travel above or below the travel time

_ ( NAAS	Tim	e Acc	ount	Card	Pay Period St			
		A/C No.	M29	4ТА				,
Name		Monday	Tuesda	y Wednes	day Thursday	Friday	Saturday	Sunday
B. Green	ST							
Employee#	OT							
Customer	DT							
Customer Texas A.T. Ne	SBT							
wo# 240268	TT			4			4	
PO#				3-14-0	4		3-17-04	
804321A								
Employee Signature				Supervisor's	Signature			
Finance Signature				Process Date				

MAAS	Tin	ie Acc	ount	Card	Pay Period Start	145		
NAAS		A/C No.	12547/		Pay Period End	3-25-0	7	
		Location	DFW				·	
Name		Monday	Tuesda	y Wednesday	Thursday	Friday	Saturday	Sunday
T. Hope	ST	I	T					
Employee#	OT							
Customer	DT							
Texas Airline	SBT							
WO# 240268	TT			4	,		14	
240268 PO# 8043ZIA				3-14-04			3-17-04	
8043ZIA								
Employee Signature				Supervisor's Sign	ature			,
Finance Signature				Process Date				

	Tin	Time Account		Card				
NAAS		10 1100	ount		Pay Period End			
		A/C No.						
		Location						,
Name		Monday	Tuesday	Wednesday	Thursday	Friday	.Saturday	Sunday
	ST							
Employee#	OT							
Customer	DT							
	SBT							
WO#	TT							
PO#								
Employee Signature				Supervisor's Sign	nature			
Finance Signature				Process Date				

## **WARNING TAGS (RED)**

- For use when NAAS Lock-Out /Tag-Out (LO-TO) used in place of the customers
- Warning Tag- QC-104; Located in the Quality Control Manual Section 2 Page 48 Chapter 2.41
- These tags are used to lock-out the aircraft systems for a safe fuel tank entry. The systems include but not limited to fuel boost pumps, fuel quantity, external power, cross feed valves, batteries, etc... All circuit breakers and external power receptacle must be tagged out per the applicable maintenance manuals. If the tags are used then all used tags and the warning tag control log must be retuned to the office with the paperwork package.
- The tag number will be assigned using the Control Log procedures in the Quality Control Manual section 2 page 47. The tag will be cut along the dotted line and the small right hand portion will be attached to the control log for tracking. The larger left hand portion will be attached to the component being locked out.
- After removal of the tags all sections should be attached to the control log for return to the office.
- If the customers' lock-out-tag-out procedures are used then these tags will not be needed or used.

### WARNING TAG CONTROL LOG

- For use when NAAS Lock-Out /Tag-Out procedure is used in place of the customers, will not be used when the customer LO-TO is used
- Warning Tag Control Log- QC-102; Located in the Quality Repair Manual Section 2 Page 46 Chapter 2.39
- The warning tag control log is used to tally all warning tags used on the aircraft and used to account for removal of all the tags.
- Draw one line diagonally across the number assigned to the tag. This will indicate that that number has been assigned and to use the next sequential number for the next tag.
- Draw another diagonal line (in the opposite direction) across the number when the tag is removed and accounted for. This will effectively cross out the numbers box.
- NOTE: If the customers' lock-out-tag-out procedures are used then fill in the work order number, a/c reg. number and notate at the bottom of the form customer lock-out-tag-out used.
- This form when used must be returned to the office with the paperwork package after every job along with all sections of the warning control tags.

#### North American Aircraft Services, Inc. 11502 Jones Maltsberger San Antonio, Texas 78216

#### Repair Station NS8R594J

Form NAAS-CQ-102

#### WARNING TAG CONTROL LOG

WORK OR	DER NO.:	2402	.68	A/C I	REG. NO.: _	N 254	ITA	DATE:	3-15-04
>001	002	003	004	005	006	007	008	009	010
011	012	013	014	015	016	017	018	019	020
021	022	023	024	025	026	027	028	029	030
031	032	033	034	035	036	037	038	039	040
041	042	043	044	045	046	047	048	049	050
051	052	053	054	055	056	057	058	059	060
061	062	063	064	065	066	067	068	069	070
071	072	073	074	075	076	077	078	079	080
081	082	083	084	085	086	087	088	089	090
091	092	093	094	095	096	097	098	099	100
101	102	103	104	105	106	107	108	109	110
111	112	113	114	115	116	117	118	119	120
121	122	123	124	125	126	127	128	129	130
131	132	133	134	135	136	137	138	139	140
141	142	143	144	145	146	147	148	149	150
151	152	153	154	155	156	157	158	159	160
161	162	163	164	165	166	167	168	169	170
171	172	173	174	175	176	177	178	179	180
181	182	183	184	185	186	187	188	189	190
191	192	193	194	195	196	197	198	199	200

QUALITY CONTROL AUDITOR: T. Hope	

### **GENERAL PURPOSE TAG (PARTS TAG)**

- General Purpose Tracking Tag- QC-022;
   Located in the Quality Control Manual
   Section 2 Page 29 Chapter 2.26
- This tag is used whenever a part is removed from the aircraft for identification and parts inspection. All used tags must be returned with the paperwork package. If the customer tags are used then this tag is not required.

NORTH AMERICAN AIRCRAFT SI 11502 Jones Maltsberger San Antonio, Texas 78216	ERVICES, INC NAAS NAAS QC-022 REPAIR STATION NS8R594
GENERAL PUR	RPOSE
PART NUMBER: 5912395-7	SERIAL NO.: NSW
NOMENCLATURE: Passel 260	MODEL NO : NA
REMOVED FROM: N254TA	POSITION: Ret. Wing
WORK ORDER NO.: 240 268	CARD NO.
REASON FOR REMOVAL: F.J.M.	
REMOVED BY: B. Green	DATE: 3-15-04
INSPECTED BY. T. Hope	DATE: 3-16-04

### **CONFINED SPACE ENTRY PERMIT**

- Will always be used when a tank entry is required and the customer or operator entry program is not utilized.
- Confined Space Entry Permit- QC-100; Located in the Quality Control Manual Section 2 Page 51 Chapter 2.44
- All Confined Space entries will be done IAW NAAS Health and Safety Manual Section 20.0
- Any time a tank entry is made you must have a confined space entry permit. You may either use NAAS entry permit or the customers' entry permit. The NAAS Health and Safety Manual requires one permit per shift, a LEL reading minimum of every 4 hours and a shift is up to 12 hours. All confined space entry forms, either NAAS or a copy of the customers, must be returned with the paperwork package either the original or at minimum a photocopy of all pages.
- NAAS will ensure safe entry and work in confined spaces per FAA and OSHA regulations 1910.146 and 1910.134
- Below are the minimum required for OSHA.
- Also check any other types of hazard or safety precautions that are pertinent to the job at hand.
- In the types of hazard section always check ENTRAPMENT
- Any other hazard that will be encountered
- In the safety precautions section the following boxes will always be checked
  - VENTILATION
  - LOCKOUT/TAGOUT
  - FIRE EXTINGUISHERS
  - SIGNS POSTED
  - LIGHTING
- Any other safety measures that are used
- Seé example of the confined space entry permit

CEDITION AIRCRAFT	AC Reg.		۲.۸	Task Card or Lo	g Book Page No
SERVICES, INC	W/O No.:	N254	114	Date:	
CONFINED SPACE ENTRY PERMIT	1170 110	24026		3-15-	04
Location & Description of Confined Space			Pur	oose of Entry	
right wing # 2 tank		\ea	K rep	air	
Scheduled Start 3-15-04 Thurs 10:00 Day/date/time	p.m	Scheduled Finish_	3-15-04	Day/date/time	18.00 a.m.
B Green Entrants:				Attendants:	
7 U.S.			HODE		
Т. Поре		B.	Green		
{Check those items below which are applicable to yo	our confined	space permit.}			
	TYPES OF H	The state of the s		,	
□ Oxygen-Enriched Atmosphere □ Tox	ulfment ric Atmosphe nmable Atmo		ĭ <b>X</b> Entra	rgized Electrical E apment ardous Chemical	quipment
List type of chemical Hazard: ace tone			X	and a contract of the contract	
	AFETY PREC	CAUTIONS		THE REAL PROPERTY AND ADDRESS OF THE PARTY AND	DETROCKED AND ADDRESS OF
Breathing Apparatus ☐ Lifelin ☐ Air-Line Respirator ☐ KRespi ☐ Fire-Retardant Clothing ☐ Lifelin ☐ KLocko ☐ Fire-Retardant Clothing ☐ Lifelin ☐ KLocko ☐ Fire-Retardant Clothing ☐ Lifelin ☐ KRespi	rators out/Tagout extinguishers	ical MSD	X Signs Pe □ Clearan X Lighting □ Ground	ces Secured	
		CONDITION			
TESTS TO BE TAKEN DATE / TIME	1	E-TESTING		DATE / T	IME
Oxygen: 20.9 % 3-15-64 10:15	(a/p Ox	kygen: 20,	9 % 3		14:10 _a@
Lower Explosive Limit: 3 % 3-15-04 /0	15@10 Lo	wer Explosive	Limit:Ø	%_ 3-15-04	14:10_a/6
Toxic Atmosphere:		xic Atmosphere	e:Ø		
Instruments Used: 9707 055-124	Ins	struments Used	9707	1055-124	
SUPERVISOR CONDUCTING PRE-ENTRY CHECKLIST S	IGNATURE	Todd	Hope		
ENTRY AUTHORIZATION		E	NTRY CANC	ELLATION	
ALL ACTIONS AND OR CONDITIONS FOR SAFE ENTRY H. BEEN PERFORMED		ITRY HAS BEEN ( RMIT SPACE	COMPLETED	AND ALL ENTRANTS	HAVE EXITED
PERSON IN CHARGE	PE	RSON IN CHARG	E		
OFENTRY Todd HOPE	OF	ENTRY	Todd H	ODE	
RECLASSIFICATION OF All	RCRAFT POV	VER-ON ENTRY	AUTHORIZA	ATION	
ADDITIONAL PROCEDURES REQUIRED FOR RECLASSIFICA VITH AIRCARRIER OR CUSTOMER GENERAL MAINTENAN( LUTHORIZED AND AIRCRFT MAINTENANCE MANUALS.	CE <b>M</b> ANUAL F	OR FUEL CELL E	NTRY/PERMI	T REQUIRED SPACE	PROGRAM. IF
ECLASSIFICATION OF POWER-ON WORK HAS BEEN ACCO	MPLISHED IN A	ACCORDANCE WI	TH: TEXAS	Airline GMM	05-12.0 pg 3
DATE EDCATION OF SPACE ONF.ENT. NAAS-QC-100 PAGE 1 8/01/04			dd Hope	SIGNATURE	
	F EMERGEN	ICY CALL 911			

#### **EMPLOYEE EXPENSE REPORT**

- The expense report is designed to allow for proper documentation of your expenses when incurred. It is also relied on heavily for invoicing our customers correctly. Anytime you are advanced money, an expense report needs to be submitted against the particular job or related expense.
- Each expense report entry should be documented by dates and must correspond with dates worked on time logs; both forms should reference only one aircraft.
- The Expense Report is divided into 3 separate sections for ease of use. The 3 sections can basically be thought of as
- SECTION 1- The amount of money the company owes me and what it was for
- SECTION 2 -The amount of money I have been given
- SECTION 3 -All of my company crédit card purchases and/or direct bill accounts I used in performing this job

## Section 1- The amount of money the company owes me and what it was for

- The <u>upper portion</u> of the expense report is for recording the expenses NAAS owes you for incurring or paying out of your pocket; including but not limited to the following (If paid by your personal credit card or paid by cash).
- Per Diem (Paid at going rate in full and half days)
- Excess baggage
- Parking
- Mileage (paid at going rate)
- Gas for rental car
- Sky caps
- Lodging
- Cash advances <u>given</u> out
- Supplies for the job- soap, batteries, etc...
- If you use your personal credit card for car rental, hotel, or any other business expense, then you write it in the top of the form the same as if you paid cash.
- Special Note on CASH ADVANCES When issuing a cash advance to a fellow employee make sure you note cash advance to the employee under description column with employee name and have them sign beside their name and note advanced amount under misc. column, this will eliminate any confusion on who gave who money and how much was advanced after the job is completed.
- WHEN TOTALING YOUR CASH EXPENDITURES, TOTAL ALL COLUMNS ACROSS AND DOWN.

						T	
ate	Description	Airfare	Lodging	Car Rental	Per Diem	Misc.	Total
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		1. D	-			1	
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		-					
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Totals:					<u> </u>		
						_	

## Section 2- The amount of money I have been given

- This section is where you record the amount of money that you received, who you received it from, and how it was given to you.
- When receiving cash advance from home office or from fellow employee be sure to document amount of cash received, date, received from, and by what means, (direct deposit, cash, check, western union)

Received From	Amount	_ \
C - 2 - 2 - 2 - 2 - 2	7	Total Expense:
Section.	<b>L</b>	Total Advance( Due Employee:

## Section 3 - All of my company credit card purchases and/or direct bill accounts I used in performing this job

- When using company credit card or company direct bill accounts for purchases note the date of purchase, credit card type, company paid to, and description of purchase, and the amount.
- Overall points to remember
  - Advances must be posted by issuer and receiver on the respective expense reports.
  - Post all transactions (cash and credit cards) with the exact amount spent to exactly match the receipts.
  - All transactions for purchases must have receipts if there is no receipt turned in the charges could be deducted from your expense report and or pay.
- Calculating final totals: In the lower right corner of each report you will find total block for expenses and advances. Total all advances and expenses and post in the proper block. Enter the difference between both figures either in the employee or company block as determined by the amount.
- All expense reports are to be sent to San Antonio at job completion or for the long-term jobs on every Monday.

ate	C/C Name & Expense Description	Amount	Employee Signature:
	14		
	404.01		Approval Signature:
	7 4		Approvar Signature.

# Samples of completed Expense reports

EXPENS	SE REPORT - North American	Aircraft !	Services, Inc	<b>.</b>	Expense Rep	ort Number:	
Date:	3-15-04						1
Employee:			Aircraft Type	: Dan			
Customer:	Texas Airline		"N" Number:				
Location:	DFW		W.O.#	2402			
Date	Description	Airfare	Lodging	Car Rental	Per Diem	Misc.	Total
3-14	Mileage SALODFW 25	Dx.32				8000	80-
2-14	PerDiem				15-		15-
3-14	C.A to T. Hope x Field to	7\.		,		· 100°	100-
3-15	Per Dien	122			30-		30-
3-16	Per Diem				30-		30-
3-17	PerDiem				15-		15-
3-17	Mileage Drw to SA. 250x5			<del>-</del>		80-	80-
211	Printings DEW TO SH. 2553.8	1				00	80
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			-				
	<u> </u>				0.0%		100
	Totals:		<u> </u>		900	2600	3500
Cash Ad	vance(s)						
Date	Received From		Amount	1			
3-14	NAAS Direct deposit		3500		Total Ex	pense:	350-
	Territo Street aprisi i		030	1	*	vance(s):	350
					Due Em	, ,	W .
	Total Advances:		350€	1	Due Con		0
	2 Ottal 2 Au vances.				Duc Con	ipany.	
Company	y Credit Card Purchase(s)				٠		
Date	C/C Name & Expense Description		Amount				
3-17	Direct Bill Red roof in	4	216.74	Employee	Signature:		
				P	Gean		
				Approval	Signature:		
				- Approvat			
	Total Credit Card Purchases:		216.74	1			
	A CHARLES CALLE I UI CHASES.		210	님			

#### **JOB REPORT**

- THIS FORM MUST BETURNED IN FOR ALL JOBS
- The Job Report is used as a brief overview of all expenses, Billable Hours and Travel Hours incurred during a particular job. This form will help as a reminder for you and our Accounting Dept. in San Antonio to ensure all expenses are accounted for.
- Fill in the upper portion of the form with all pertinent information for the job.
- List all crewmember names across the upper blocks. List all related expenses incurred by each employee (from the expense reports) under employee's name.
- Make notes in the comments section of anything encountered during the job that will affect billing.
- See example

Crew Arrival Date  Crew Departure Date  CREW NAMES  AIRFARE - ONE WAY! ROUND TRIP From - To AIRFARE - ONE WAY- OUT From - To HOTEL  A	Supervisor  3-17-0  Supervisor  D. MEEN  STEEN  JANARA  3-17-0  Supervisor  D. MEEN  JANARA  JANARA  3-17-0  Supervisor  J. MEEN	4	Mech.	Work Order  Reg #  Location  Total Number of Da  Mech.	2402 254T DFW ys Including Travel Mech.	
Crew Arrival Date Crew Departure Date  CREW NAMES  AIRFARE - ONE WAY! ROUND TRIP From - To AIRFARE - ONE WAY- OUT From - To HOTEL  Number of Nights  PER DIEM (in Days)	3-17-0 3-17-0 Supervisor D. Green Sizere	Mech.  To Hope  (3.70° LAX: DFW-LAX  Allo: 43  4 Mights  3	Mech.	Location  Total Number of Da	J DFW ys Including Travel	TOTALS  LOST OF
Crew Departure Date  CREW NAMES  AIRFARE - ONE WAY/ ROUND TRIP From - To AIRFARE - ONE WAY- OUT From - To HOTEL  Number of Nights  PER DIEM (in Days)	3-17-0 Supervisor ). TREEN orove	Mech. To tope (3.700 LAX-DFW-LAX 216.43 4 Mights 3	Mech.	Total Number of Da	ys Including Travel	TOTALS
CREW NAMES  AIRFARE - ONE WAY! ROUND TRIP From - To AIRFARE - ONE WAY- OUT From - TO HOTEL  Number of Nights PER DIEM (in Days)	Supervisor ). TEEN  STOVE UNO. 74 4 Nights	Mech. To 1000  (3.700  LAX-DFW-LAX  216.43  4 Mights  3	Mech.			TOTALS
AIRFARE -ONE WAY! ROUND TRIP From - To AIRFARE -ONE WAY- OUT From - To HOTEL  Number of Nights PER DIEM (in Days)	orove Ulo 74 4 Wyhts	1. 100e 62700 LAX: DFW-LAX 216.43 4 Mights	Mech.	Mech.	Mech.	63700
AIRFARE -ONE WAY! ROUND TRIP From - To AIRFARE -ONE WAY- OUT From - To HOTEL  Number of Nights PER DIEM (in Days)	orove Ulo 74 4 Wyhts	1. 100e 62700 LAX: DFW-LAX 216.43 4 Mights				63700
WAY/ ROUND TRIP From - To AIRFARE - ONE WAY- OUT From - To HOTEL Q Number of Nights PER DIEM (in Days)	orove U6.74 Ywyhts	270° LAX-DFW-LAX 216.43 4 Mights				
AIRFARE - ONE WAY - OUT From - To  HOTEL Q  Number of Nights  PER DIEM (in Days)	Ulb.74 Uh.74 Uhights	216.43 4 Mights				
WAY-OUT D' From - To HOTEL Q Number of Nights PER DIEM (in Days)	116.74 4 myhts	-3				
Number of Nights  PER DIEM (in Days)	4 mights	-3				433.07
Number of Nights  PER DIEM (in Days)	4 mights	-3				
533560000000000000000000000000000000000					1	la dans
MATERIALS						27 39
FREIGHT		۵ (.31	1			21.31
SKY CAP						
EXCESS BAG		5000				50°
CAR RENTAL		168.79				168.79
Number of Days		4 days				
GAS		(,,				
PARKING		16.50				16.50
TAXI/SHUTTLE						
MILEAGE (in miles)	300					500 m.
	AT-DFW-SAT					
Ticket Change Fee						
TRAVEL HRS.	8	8				16
			H	DURS		
	STRAIG	HT TIME	3	2		
		RIME	10	)		TOTAL BILLABLE
	DOUBL	LE TIME	/	<u> </u>		HOURS
	STAND-	BY TIME				43
Comments:	Name of the latest of the late					