

# HUMAN FACTORS FOR REPAIR STATIONS COURSE EVALUATION

Blue Tuna uses this information to improve course content and to plan future offerings.

15 persons completed the course assessment on December 17, 2005. Not all persons completed every question within the assessment.

		Excellent			Poor		
		5	4	3	2	1	
•	Overall rating of trainer						4.8
•	Knowledge of the subject						4.6
•	Ability to present and explain material						4.9
•	Ability to maintain your interest						4.5
•	Responsiveness to your questions/concerns						4.9

## • Comment on the overall quality and effectiveness of the training.

All training covered very well.

Very good.

I enjoyed the class thoroughly. I was able to pay attention throughout. This training is effective in helping to realize where there are many short comings. Met the goal of our needs. Good content, good overall program. This information is good for understanding the process, but it is above the level of our organization. Above average. Valuable subject information. Very well covered. Not sure. Quality good, very effective. Very informative. Made me think of concerns I wouldn't ordinarily think about. Good. Quality is good. Lots of useful information.

# • Where does this course need improvement?

Could use more information on Dryden NTSB report. Perhaps more handout materials. Perhaps the course could have moved along at a faster pace. More visual aids. Due to the nature of our repair station status, more maintenance related accident or incident would be helpful to drive home the need for training. The Dryden accident is very limited in relation to a maintenance causal factor. The "Dirty Dozen" was the most helpful for my situation. Would like to see more tips for situations I have control over. Class outline. Divide material into 50 minute blocks with 10 minute breaks. Needs more focus on general aviation environment, rather than airline. People that are not mechanics may have a hard time keeping up with this. Need more information on crash. Can't think of any. The example could be directed more to maintenance problems. More accident information.

#### • Where did the course excel?

All around. I liked the actual case study, the Dryden accident to the training to. Bringing about hidden dangers in the workplace. Entire course was helpful. Centering the course around a real life event "Dryden". The incorporation of class discussion items into material we discussed. Learned more about myself, my work and work area. Group exercises. Completeness. Raising safety concerns. Describing different work situations.

## • Do you believe your employer will benefit from what you have learned in this course?

Let's hope so. Yes, if they will use it form the top and push it down. The ability to benefit is there if action will be taken to follow up. Yes. Yes. It would have been good if he were here. Yes. Maybe. Yes, if he would have been here. Yes. Maybe not, the GM was not there. Yes. Yes.

#### • Are there other courses or areas of training you would like to see offered?

Homeland Security Issues. I would like to see a greater opportunity for factory training on all aspects of the work environment. Not at this time. Not sure. Not at this time. Type rated aircraft & engines.

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